

FAQ

How do I receive my membership ID card for the Rec Center?

Bring to Rec Center:

Homeowners will need to bring a Warranty Deed Proof of age for any children under 25. Fill out New Property Owner Information form. We will issue you temporary ID cards. Takes approximately 2 weeks and permanent ID cards will be issued at the Rec Center. At that time, a computer picture is taken for identification purposes. Children must be 13 years old to receive their own ID card.

Renters will need to bring a Transfer of Usage form (signed by the HBTS member), lease or rental agreement & proof of age for any children. Fill out a Renter Information form. Takes approximately 2 weeks and permanent ID cards will be issued at the Rec Center. At that time, a computer picture is taken for identification purposes. Children must be 13 years old to receive their own ID card. The number of renters who will have access cannot exceed the number of bedrooms

Who do I call if my street light goes out?

Gulf Power – 505-5711

If I have questions regarding my Assessment payment who do I call?

Rec Center – Accounting Dept. 939-1693 Ext. 4 or 8

Assessment statements are sent out by the 1st of November on each lot owned and are due Jan. 1st of each calendar year.

Please refer to Covenants Article V

If I want to put up a fence or shed who do I call?

For any outside structures, an Exterior Home Improvement Application must be completed along with a diagram and submitted to the Architectural Liaison.

Rec Center – Architectural Dept. 939-1693 Ext. 3

Please refer to Covenants Article VI

I have family visiting me, are they able to use the Rec center when I am unable to sign them in?

Yes. A GUEST Pass Card is now required for all guests. Member must pick up guest pass card and give to their guests to bring into the rec center. An adult must accompany guests or members under 18 years of age - Board approved 5/09

Please refer to Guest Policy or Rules & Regulations.

A house on my street is not maintained properly-garbage and debris, lawn needs mowing. Who do I call?

The Architectural Department – 939-1693 Ext. 3

My road has been damaged from construction trucks, who do I call?

Santa Rosa County-Roads and Bridges Dept. 626-0191

Who do I contact when a house is being built on my street and the builder has debris and garbage all over the street?

The Architectural Department – 939-1693 Ext 3